

## Xact Web Portal

**Application form for clients of  
Clearstream Europe AG**

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This Xact Web Portal Application, between

**Company name**

**Registered address**

**City**

**Postcode**

**Country**

**Telephone**

**Fax**

**Email**

**Swift**

**Main account number at  
Clearstream Europe AG<sup>a</sup>**

a. This account may be used for billing.

herein referred to as the "**Client**"; and

**Clearstream Europe AG**, registered at Mergenthalerallee 61, 65760 Eschborn, Germany, HRB No. 7500

herein referred to as **Clearstream Europe**;

whereby the Client subscribes to Clearstream Europe connectivity services, herein referred to as "**ClearstreamXact**", in part or in full by completing this application form and the respective sections for the attached forms for the individual service(s) to which the Client wants to subscribe.

We hereby acknowledge receipt of the Terms and Conditions of the ClearstreamXact Connectivity Agreement for Clearstream Europe AG ([Appendix 3](#)) and expressly confirm our acceptance to be bound by the terms and conditions.

**For and on behalf of:**

**Name:**

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**Title:**

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**Name:**

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**Title:**

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**Date and signature:**

**Date and signature:**

**Please complete appendices 1 and 2, and return this application form to your Relationship Officer.**

## Appendix 1. Contact information

### Business contact person

**Name**

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**Title**

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**Email**

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### Technical contact person

**Name**

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**Title**

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**Email**

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### Initial Administrators to be set up in Xact Web Portal (mandatory):

#### Initial Administrator (1)

**Name**

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**Title**

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**Address**

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**City**

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**Postcode**

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**Country**

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**Phone**

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**Email**

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#### Initial Administrator (2)

**Name**

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**Title**

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**Address**

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**City**

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**Postcode**

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**Country**

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**Phone**

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**Email**

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**Please ensure that the contact details are correct as they will be used to deliver the initial access letters.**



Please tick this checkbox to acknowledge that your computer installation meets the minimum technical requirements as stated in [Xact Web Portal User Manual](#).

## Appendix 2. Business services and accounts

Xact Web Portal allows access to the business services of Clearstream Europe. Such access will be continuously expanded as additional business services are made available.

Resources belonging to the Client will be linked to the Client's Organisational Unit set up by Clearstream Europe and to which this application relates.

Subscription to the following services is enabled by default:

<b>User Management</b>	Management of users, users groups and users permissions as described in the <a href="#">Xact Web Portal User Manual</a> .
<b>Dashboard services</b>	Standard queries enabling you to monitor your business activities, preferred queries, pending tasks, alerts, news etc., as described in <a href="#">Xact Web Portal User Manual</a> .
<b>Reporting &amp; Monitoring</b>	Centrally manage all report scheduling with many combinations of formats (ISO, PDF, XLS and XML) and channels (File Transfer and Swift).  Manage saved queries to run at set times and receive alerts about critical business issues in the Business Monitoring Centre.
<b>Reference Data</b>	Query and view details of Cash Correspondents, Currencies, Financial Instruments, Places of Safekeeping and Settlement Parties.

The following elective services are also available; please tick all that are relevant to this application:

- VestimaPRIME (CFN)** VestimaPRIME services for investment funds as described in the [Client Handbook](#).
- Collateral Management** Triparty Collateral Management services as described in the [Collateral Management user documentation](#).
- Settlement** Create and process all types of securities settlement instructions.  
Query and view securities positions.
- Asset Servicing** Graphical overview of Income, Corporate Action and General Meeting life cycle events with detailed information about your instruction options.
- Tax** Query and view Tax details.
- Cash & Liquidity** Create and process Pre-advice of Funds, Withdrawal of Funds, Client Transfers and Foreign Exchange Cash Instructions.  
Query and view cash balances.

## **Accounts to be included in the Client Organisational Unit<sup>1</sup>:**

New Organisational Unit (OU)

Update to existing OU - Name:

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1. If 4-digit accounts are mentioned, all the relevant sub-accounts will automatically be linked to the Client Organisational Unit.  
If 7-digit accounts are specifically mentioned, only those accounts will be linked.  
All the sub-accounts which will be opened subsequently will not be added automatically but only on the basis of an MT599 to the attention of PRGConnect.

## Appendix 3. ClearstreamXact Connectivity Agreement for Clearstream Europe AG clients

### Terms and conditions

#### 1. Definitions

- 1.1 The term "Certificate(s)" shall mean a certificate that specifies the name of a ClearstreamXact user and certifies that a public key, which is included in the certificate, belongs to that user. A digitally signed message is created with the aid of the private key that corresponds to the public key in this person's Certificate. A Certificate is issued and digitally signed by a certificate authority (CA). A Certificate's validity can be verified by checking the CA's digital signature, also called digital ID, digital passport, public-key certificate X.509 certificate and security certificate.
- 1.2 The term "Clearstream Europe" shall mean and refer to the duly licensed bank called Clearstream Europe AG organised as an Aktiengesellschaft and incorporated under the laws of the Federal Republic of Germany.
- 1.3 The term "Clearstream Europe's Source" shall mean such third party licensors and owners of the Software and/or its components.
- 1.4 The term "Contract" shall mean and refer to this Connectivity Agreement together with the Schedules and any other addenda attached hereto.
- 1.5 The term "Documentation" shall mean and refer to all documentation provided under this Contract, the Schedules, the User Guides and any other documentation provided with the service to which the Client has subscribed and to which this Contract applies.
- 1.6 The term "Effective Date" shall mean and refer to the date of subscription to the specific service.
- 1.7 The term "General Terms and Conditions" shall mean and refer to the General Terms and Conditions of Clearstream Europe.
- 1.8 The term "Installation Country" shall mean and refer to the country of the Client's computer installation.
- 1.9 The term "Mobile Authenticator App" refers to the app installed on the user's mobile telephone. It generates TOTP (Time-based One-Time Password) token numbers used for the login to the Xact Web Portal application.
- 1.10 The term "Schedule" shall mean and refer to the Schedules hereto, executed by Clearstream Europe and the Client and attached to and expressly made a part of this Contract.
- 1.11 The term "Software" shall mean and refer to the computer software products specified in any Schedule, manuals, documentation or other materials supplied therewith.
- 1.12 The term "Third Party" shall mean any natural person or legal entity who is not a party to the Contract; for the avoidance of doubt, subsidiaries and/or affiliates of the Client are Third Parties.
- 1.13 The term "Use" of Software shall mean to load, utilise, store or display the Software.
- 1.14 The term "Xact Services" shall mean the Clearstream Europe connectivity services, to which the Client has subscribed.

## **2. Purpose**

- 2.1 It shall be a precondition for the conclusion of this Contract that the Client has been accepted as a Client of Clearstream Europe.
- 2.2 Clearstream Europe is offering to the Client the non-exclusive facility of using the Xact Services selected by the Client in the application form provided with this Contract to enable the Client to exchange information with Clearstream Europe in accordance with the General Terms and Conditions. The Client hereby expressly acknowledges receipt and acceptance of the General Terms and Conditions.
- 2.3 Clearstream Europe shall provide the Client with the Documentation, including without limitation technical specifications, user guides and security procedures. The Client shall follow the requirements and procedures set forth in the Documentation, which may be revised from time to time.

## **3. Certificates and Mobile Authenticator App**

- 3.1 For the purpose of using the selected Xact Services, the Client will use a suite of security products (for example, passwords, Mobile Authenticator App etc.) depending on the type of service selected.
- 3.2 The Client shall exercise due care in safeguarding its Certificates, Password and Mobile Authenticator App access. Clearstream Europe shall not be responsible in the event of loss, theft, fraudulent or unauthorised use of the Client's Certificates, Passwords or Mobile Authenticator App to fraudulently access the Xact Services.

## **4. Security**

- 4.1 The security Software is designed to the highest practical standards in terms of access, security, authentication and encryption.
- 4.2 The Client agrees to be bound by and adhere to the security procedures set out in the Documentation, which Clearstream Europe may revise from time to time.
- 4.3 The Client undertakes not to attempt to modify, circumvent or otherwise interfere with any of the security systems functions. Any such unauthorised activities will result in all warranties made by Clearstream Europe in relation to the security of the system being null and void.

## **5. Fees**

The Clearstream Europe General Terms and Conditions, under which the relationship with the Client is formed, the associated Fee Schedule and any other related documentation apply to this Contract. Any taxes and fees due in relation to the conclusion or fulfilment of the services, especially VAT, withholding tax, or any other tax shall be borne by the Client at the prevailing rate and will be extra.

## **6. Support**

Clearstream Europe shall provide appropriate product support on a best efforts basis and in accordance with the terms of the Xact Services to which the Client has subscribed under this Contract.

## **7. Client's liabilities and obligations**

- 7.1 The Xact Services provided under this Contract have been developed to operate in a technical configuration as specified in the Xact Web Portal User Manual. It is the responsibility of the Client to ensure that the Connectivity Services operate in accordance with the operating system requirements and technical configuration described in the Documentation.
- 7.2 The Client is responsible for the acquisition, installation, correct use, operation and maintenance of the technical configuration described in the Documentation.
- 7.3 The Client is responsible for installing the Software mentioned in the system requirements (that is, Operating system, Browsers, Java) including upgrades and security patches to the Software according to the installation instructions described in the Documentation.
- 7.4 The Client must take all reasonable security measures to ensure that access to the Xact Services is solely granted to persons properly authorised within its own entity. Clearstream Europe shall not be liable for the consequences of unauthorised access in any event.

## **8. Clearstream Europe's liabilities and obligations**

- 8.1 Clearstream Europe warrants for the sole benefit of the Client that if properly installed and used in accordance with the Documentation the Xact Services provided under this Contract comply with the specifications provided by Clearstream Europe in the Documentation.
- 8.2 Clearstream Europe undertakes to resolve, on a best efforts basis, any defects in the Xact Services identified by the Client.
- 8.3 Clearstream Europe manages access to the Xact Services on a best efforts basis.
- 8.4 Clearstream Europe warrants to the Client that it shall use commercially reasonable efforts to ensure that its IT infrastructure is free from any computer "virus" or any other malicious program code.
- 8.5 Components of the Xact Services are provided by third parties. Although Clearstream Europe has tested the third party components and warrants that such components meet the purpose for which Clearstream Europe has tested them, Clearstream Europe waives any responsibility for the availability and operation of third party software for any purpose for which the third party software has not been tested by Clearstream Europe.
- 8.6 In all other respects, Clearstream Europe's liability for the provision of these Xact Services shall be as set out in the General Terms and Conditions.

## **9. Term and Termination**

- 9.1 This Contract shall be valid for one (1) year from the date of execution. Beyond this initial term, the Terms and Conditions shall be renewed automatically and tacitly for successive periods of one (1) year unless terminated by Clearstream Europe or the Client upon ninety (90) calendar days' written notice. Such notice can be served at any time.
- 9.2 In addition, Clearstream Europe reserves the right to terminate this Contract and suspend the provision of any services provided under this Contract with immediate effect, and without prior notice, if, in Clearstream Europe's opinion, the Client is in material breach of any obligation incumbent upon it under the General Terms and Conditions or any other agreement between Clearstream Europe and the Client. This also applies if circumstances arise that Clearstream Europe reasonably believes would materially affect the Client's ability to fulfil the obligations incumbent upon it under the General Terms and Conditions or any other agreement between Clearstream Europe and the Client or the Client ceases to be a Client of Clearstream Europe.

- 9.3 Notice of termination shall be in writing and shall be sent to the relevant party's correspondence address as notified to the other party in writing.
- 9.4 Upon termination of this Contract for any reason, the Client shall promptly return any and all Software, if applicable, and any associated materials and Confidential Information to Clearstream Europe and shall warrant in writing to Clearstream Europe that all copies or translations thereof have been returned to Clearstream Europe or destroyed.

## **10. Confidentiality**

- 10.1 The Client undertakes to keep and treat as confidential and not to disclose to any third party any information of a confidential or proprietary nature concerning the Connectivity Services, their operability, Clearstream Europe's know-how, trade secrets, business transactions of which the Client has been informed as a result of the execution of this Contract (the "Confidential Information") nor make use of such Confidential Information for any purpose whatsoever except for the purpose of carrying out its duties under this Contract.
- 10.2 Information will not be considered Confidential Information if:
  - i) already published or available to the public other than by a breach of this Contract;
  - ii) rightfully received from a Third Party not in breach of any obligation of confidentiality;
  - iii) independently developed by personnel or agents of any party without access to the Confidential Information of the other.
- 10.3 The Client shall take adequate safeguards to maintain the confidentiality of the Confidential Information by or to any other corporation, individual, firm or organisation, including, but not limited to, such specific safeguards as Clearstream Europe may request from time to time.
- 10.4 The Client acknowledges that the Software and the Documentation, as well as all amendments, updates and new releases thereof supplied by Clearstream Europe and Clearstream Europe's Source contain proprietary, confidential and trade secret information developed or acquired by Clearstream Europe or Clearstream Europe's Source. The latter parties retain all trade secret rights thereto.
- 10.5 The receipt of any Confidential Information does not confer any intellectual property rights in the said Confidential Information to the Client. Any technology, know-how, data or related product development, whether or not based, directly or indirectly, on Confidential Information ("Clearstream Europe Know-How") is and shall be the sole property of Clearstream Europe and all applicable rights in patents, copyrights, trademarks and trade secrets relating thereto (the "Property Rights") shall remain the property of Clearstream Europe. The Client undertakes not to sell, transfer, license, publish, disclose, display or otherwise make available the Clearstream Europe Know-How without Clearstream Europe's prior written consent, to any third party, nor to use it for its own purposes or benefit except as provided herein.
- 10.6 The provisions of this Article 10 shall survive the expiration or termination of this Contract.

## **11. Data protection**

Clearstream Europe is acting as independent data controller when performing its services and may have access to the personal data (within the meaning of the Clearstream Europe Notice of European Data Protection Terms) of the Client with respect to the processing of the personal data.

Clearstream Europe undertakes to:

- a) Process the personal Data exclusively in accordance with (i) the terms of the GDPR Notice; (ii) the Contract, or (iii) the instructions received from the Client from time to time, either orally or in writing; and
- b) Implement all appropriate technical and organisational measures necessary to ensure the safety and confidentiality of the personal Data against accidental or unlawful destruction or accidental loss, falsification, unauthorised dissemination or access and against all other unlawful forms of processing.

## 12. Miscellaneous Provisions

- 12.1 This Contract shall be governed, construed and interpreted in accordance with the laws of the Federal Republic of Germany. The Client submits to the non-exclusive jurisdiction of the courts of Frankfurt am Main, Germany for any litigation that may arise.
- 12.2 If a court of competent jurisdiction holds any provision of this Contract to be illegal or invalid, the provisions will be automatically severed from this Contract. Any such holding will not affect the legality or validity of the remaining provisions of this Contract.
- 12.3 If a party fails to give notice or enforce any right under this Contract, such failure shall not constitute a waiver of such right, unless such waiver is reduced to writing and signed by the waiving party. If a party waives its right in writing, such waiver shall not constitute a waiver of any other right or of any subsequent violation of the same right that has been waived.
- 12.4 All notices required or permitted under this Contract shall be made through an authenticated communication system (for example, authenticated Swift message, or registered letter).
- 12.5 This Contract contains all the terms agreed by the parties regarding the subject matter of this Contract and supersedes any prior agreement, understanding or arrangement between them whether oral or in writing relating to the Xact Services subscribed for, and no representation, understanding or promise shall be taken to have been given or implied from anything said or written in negotiations between the parties prior to the execution of this Contract or any Schedule except as expressly incorporated in this Contract.
- 12.6 The Schedule hereto and Clearstream Europe's General Terms and Conditions shall be deemed an integral part of this Contract.
- 12.7 Clearstream Europe reserves the right to amend these Terms and Conditions. Clearstream Europe shall notify the Client in writing by mail of any such amendment and of the effective date thereof. Unless the Client shall inform Clearstream Europe in writing to the contrary within ten business days following the date of receipt of Clearstream Europe's notice, the Client shall be deemed to have accepted such amendments.

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**Contact**  
[www.clearstream.com](http://www.clearstream.com)

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